

# INHOPE

**The International Association of Internet Hotlines**

Ministerial Conference  
Safer Internet for Children  
Prague

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Visit: <http://ec.europa.eu/saferinternet>



# What is INHOPE?

- INHOPE is an umbrella organization of the national Hotlines providing a possibility for the internet users to report about illegal content
- Founded in 1999 under the European Commission's Safer Internet Action Plan to combat growing concerns related to the illegal content
- INHOPE represents and co-ordinates the global network of Internet Hotlines and supports them in their fight against illegal content
- The global network currently consists of 33 Hotlines in 29 different countries all over the world

# Mission of INHOPE

To support and enhance the performance of Internet Hotlines around the World, ensuring swift action is taken in responding to reports of illegal content to make the internet a safer place.

# INHOPE members

## 02/2009 - Full and Provisional

<b>Australia</b>	ACMA 1999	<b>Ireland</b>	ISPAI 1999
<b>Austria</b>	Stoplevel 1999	<b>Italy</b>	HOT 114 2006
<b>Belgium</b>	Child Focus 2001	<b>Italy</b>	STC Italy 2003
<b>Bulgaria</b>	ARC Fund 2006	<b>Japan</b>	Internet Association Japan 2007
<b>Canada</b>	cybertip.ca 2005	<b>Latvia</b>	Secretarial of Special Assignments Minister for Electronic Government Affairs 2008
<b>Chinese Taipei</b>	ECPAT Taiwan 2005	<b>Lithuania</b>	Communications Regulatory Authority of the Republic of Lithuania 2008
<b>Cyprus</b>	CNTI 2008	<b>Luxembourg</b>	LISA Stoplevel 2008
<b>Cyprus</b>	Safeweb 2005	<b>Netherlands</b>	Meldpunt 1999
<b>Czech Republic</b>	Our Child Foundation 2007	<b>Poland</b>	NASK 2006
<b>Denmark</b>	Red Barnet 2002	<b>Portugal</b>	FCCN 2007
<b>Finland</b>	STC Finland 2002	<b>Slovenia</b>	Spletno Oko 2007
<b>France</b>	AFA 1999	<b>South Korea</b>	KISCOM 2003
<b>Germany</b>	ECO 1999	<b>Spain</b>	Protegeles 2002
<b>Germany</b>	FSM 1999	<b>United Kingdom</b>	Internet Watch Foundation 1999
<b>Germany</b>	jugendschutz.net	<b>United States of America</b>	Cybertipline 1999
<b>Germany</b>	1999		
<b>Greece</b>	SafeNet 2004		
<b>Hungary</b>	MATISZ 2005		
<b>Iceland</b>	Barnaheill 2001		

# National Hotlines

- National contact point for the public to report illegal content on the Internet
- Illegality of the reported sites is investigated
- Origin of the illegal sites is traced
- Information concerning the illegal site is passed to the member Hotline in the country of origin
- Hotline in the country of origin informs the national law enforcement agency
- Law enforcement procedures in national and international level
- Internet Service Provider contacted by the Law Enforcement or the Hotline – depending on the national agreement
- INHOPE best practice standards

# Illegal content

- The definition of illegal content relies on national legislations
- Illegal content might concern
  - Child pornography
  - Extreme violence
  - Racism and xenophobia
  - Bestiality
  - Grooming
  - Online hate & xenophobia websites
  - Adult pornography



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## Welcome to INHOPE

INHOPE is the International Association of Internet Hotlines and was founded in 1999 under the EC Safer Internet Action Plan.

Over the last decade the Internet has changed the way we communicate, the way we do business and ultimately the way we live.

Unfortunately, there is also a downside to the Internet and the last number of years has seen an increase in **illegal content** online.

INHOPE represents Internet Hotlines all over the world, supporting them in their aim to respond to reports of illegal content to make the Internet safer. Click [here](#) to find out more about INHOPE.

To find out more about the important part Hotlines play in eliminating illegal content on the internet click [here](#).

LATEST NEWS

22.Aug.2007

A nationwide social campaign informing about the hotline / contact point dealing with illegal Internet content, [www.dyzurnet.pl](http://www.dyzurnet.pl) was launched on 23 August 2007 .



Download the INHOPE brochure (2.5mb)



Read the inaugural INHOPE newsletter

# Global Trend Report 9/2004-12/2006

- INHOPE network received 900,000 reports from the general public
- In total 1.9 million reports processed
- 160,000 reports forwarded to law enforcement agencies for action (5,800 per month)
- 21% of all processed reports were about illegal or harmful content (20,000 per month)
- 50% of these Images of Child Sexual Abuse
- 19% of these other child-related content
- Images of Child Sexual Abuse grew by 15% per year



# 2007 Trends

- All together 900,000 reports processed by the member hotlines
- 6,000 reports per month assessed as potentially illegal – passed to Law Enforcement
- Note – the figures describe the work of the Hotlines – not the actual amount of reported or existing illegal sites

# INHOPE

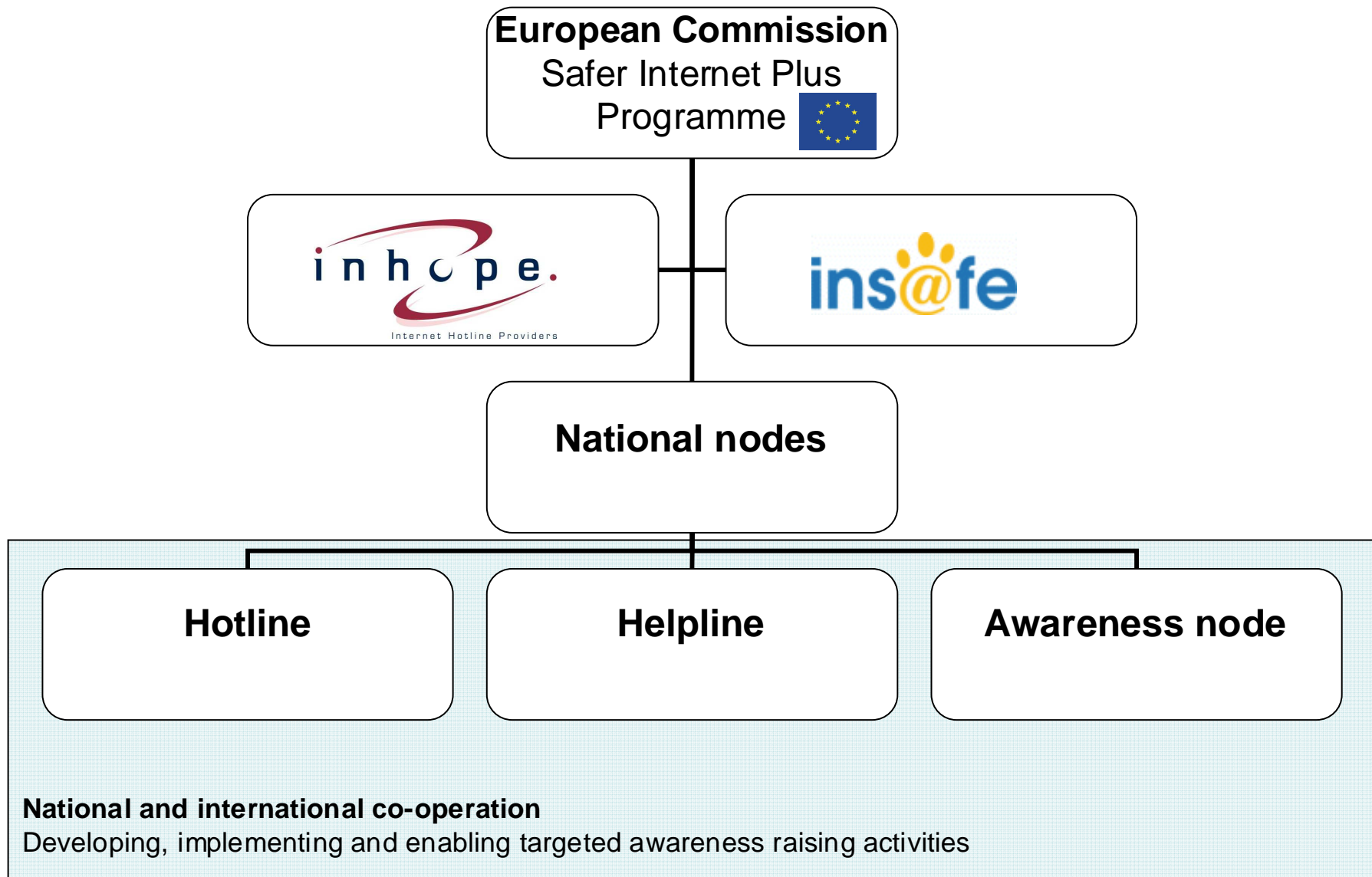
- Provides a single point of contact for global reports of illegal content to initiate global activities
- Offers an easy way for the public to report anonymously suspected illegal sites and content they find on the Internet
- Provides the fastest and most effective way to get the information concerning illegal content to the party that has the best possibilities to take action
- Established procedures and support from various national and international stakeholders

# INHOPE URL Database

- In order to gain more relevant information and to intensify the work a shared URL database will be created
- Reduce duplication of reports passed to Law Enforcement
- Provides a global view of the problem related to the images of child sexual abuse
- More relevant information for developing strategies to tackle the problem

# INHOPE & INSAFE cooperation

- Participating and supporting the Safer Internet Day celebration
- Links and logos
- Exchange of quality information
- Participation in meetings and events
- Joint events and trainings
- Invitations to attend and present at the network meetings
- Strategic meetings
- Regional meetings
- Reciprocal sharing of knowledge





delivering  
global  
security



the international  
association of  
internet hotlines  
[www.inhope.org](http://www.inhope.org)



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by the  
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