

Application Form for submission of Potential Case Studies

9th European Quality Conference

May 2017, Malta

The Malta EU Presidency



*“Joining forces and breaking silos
towards a better performing, transparent
and inclusive public administration”*

Please refer to the “*Guidelines for submission of Potential Case Studies*”
to complete this application form.

I. DEADLINE

The organisational committee will select among the different cases received those cases most relevant for inclusion in the Conference programme. Case descriptions are welcomed until **13 January 2017**.

II. CONTACT INFORMATION

For further information please contact your national contact person or write to:

Maltese 9QC Presidency Team:

George Dimech, CEO, Management Efficiency Unit, Office of the Prime Minister

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EIPA:

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SHORT CASE DESCRIPTION

1. Identification of the organisation:

Name of the organisation _____

Name of the person in charge _____

Email _____

Phone Number _____

Website _____

Level:

- European
- National or federal
- Regional or local

Sector _____

(e.g. administration, finance, construction / infrastructure, defence / security, culture / education, justice, healthcare / social work, labour / employment, agriculture, environment, or other public services)

2. Link with the 4 key themes of the conference:

My case is linked to the following key theme(s) (please select one or more).

- Theme 1:* Human Resource Management in the Public Sector.
- Theme 2:* Cooperation and inclusiveness in Policy Making and Implementation.
- Theme 3:* Innovative service delivery to citizens and business to satisfy customers' needs.
- Theme 4:* Open and transparent government as a solid foundation.

3. Please describe how the case contributed to a better performing, transparent and inclusive public administration by joining forces and breaking silos.

4. Short description:

Title of the Case

Keywords

5. Case Description

(2 pages maximum; according to the following structure):

- a) Project background
- b) Objectives & main results achieved
- c) Process of implementation: Lessons learnt