

# Application Form for submission of Potential Case Studies

9<sup>th</sup> European Quality Conference

May 2017, Malta

The Malta EU Presidency



*“Joining forces and breaking silos  
towards a better performing, transparent  
and inclusive public administration”*

Please refer to the “**Guidelines for submission of Potential Case Studies**” to complete this application form.

## I. DEADLINE

The organisational committee will select among the different cases received those cases most relevant for inclusion in the Conference programme. Case descriptions are welcomed until **13 January 2017**.

## II. CONTACT INFORMATION

For further information please contact your national contact person or write to:

**Maltese 9QC Presidency Team:**

**George Dimech, CEO, Management Efficiency Unit, Office of the Prime Minister**

E-mail: [9qc@gov.mt](mailto:9qc@gov.mt)

Web: [9qc.gov.mt](http://9qc.gov.mt)

**EIPA:**

**Patrick Staes, Head of the EIPA CAF Resource Centre**

Tel: +31 43 3296 317

E-mail: [caf@eipa.eu](mailto:caf@eipa.eu)

## SHORT CASE DESCRIPTION

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### 1. Identification of the organisation:

**Name of the organisation** \_\_\_\_\_

**Name of the person in charge** \_\_\_\_\_

**Email** \_\_\_\_\_

**Phone Number** \_\_\_\_\_

**Website** \_\_\_\_\_

**Level:**

- ☐ European  
☐ National or federal  
☐ Regional or local

**Sector** \_\_\_\_\_

(e.g. administration, finance, construction / infrastructure, defence / security, culture / education, justice, healthcare / social work, labour / employment, agriculture, environment, or other public services)

### 2. Link with the 4 key themes of the conference:

My case is linked to the following key theme(s) (please select one or more).

- ☐ *Theme 1:* Human Resource Management in the Public Sector.
- ☐ *Theme 2:* Cooperation and inclusiveness in Policy Making and Implementation.
- ☐ *Theme 3:* Innovative service delivery to citizens and business to satisfy customers' needs.
- ☐ *Theme 4:* Open and transparent government as a solid foundation.

**3. Please describe how the case contributed to a better performing, transparent and inclusive public administration by joining forces and breaking silos.**

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**4. Short description:**

**Title of the Case**

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**Keywords**

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**5. Case Description**

*(2 pages maximum; according to the following structure):*

- a) Project background
- b) Objectives & main results achieved
- c) Process of implementation: Lessons learnt